

# CITY COUNCIL OF THE CITY OF ANNAPOLIS

## RESOLUTION NO. R-25-05

Introduced by Mayor Moyer

### LEGISLATIVE HISTORY

First Reader:	Public Hearing:	Fiscal Impact Note:	120 Day Rule:
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7/11/05

Referred to:	Meeting Date:	Action Taken:
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### A RESOLUTION concerning

#### Closing of IRS Taxpayer Assistance Center in Annapolis

**FOR** the purpose of requesting the United States Internal Revenue Service to keep open its Annapolis Taxpayer Assistance Center (TAC); and all matters relating to the Annapolis TAC.

**WHEREAS**, the Internal Revenue Service (IRS) has improved customer service to taxpayers over the past six years and the IRS Taxpayer Assistance Centers are taxpayers' frontline source for personal, face-to-face tax help, conveniently located in the local community;

**WHEREAS**, taxpayers who have complex issues, need to resolve a tax problem, or are more comfortable talking with someone in person can visit a local Taxpayer Assistance Center;

**WHEREAS**, IRS representatives in these offices help taxpayers with inquiries or adjustments to tax accounts, payment plans for those who owe tax and cannot pay the full amount, questions about IRS letters and notices, and levies on wages or bank accounts;

**WHEREAS**, the Internal Revenue Code continues to increase in complexity;

**WHEREAS**, IRS representatives in the Taxpayer Assistance Centers served 7.7 million taxpayers nationwide last year;

1 **WHEREAS.** the IRS plans to close 68 Taxpayer Assistance Centers nationwide, affecting  
2 434 IRS employees and millions of taxpayers;  
3

4 **WHEREAS,** the Annapolis Taxpayer Assistance Center scheduled to close by September  
5 30, 2005, will negatively impact our community by eliminating a vital federal  
6 service where the taxpayers in the Annapolis area can go to have their  
7 complex tax questions answered;  
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9 **WHEREAS,** seniors, low-income taxpayers and taxpayers for whom English is a second  
10 language will disproportionately suffer due to these closings because they  
11 disproportionately rely on the Taxpayer Assistance Center for tax help and  
12 it is unlikely they have the means to use alternative methods such as the  
13 Internet and complicated phone automation systems  
14

15 **NOW THEREFORE BE IT RESOLVED BY THE ANNAPOLIS CITY COUNCIL** that it  
16 acknowledges the significant contributions made by the employees of the Taxpayer  
17 Assistance Center to the Annapolis community and requests the Internal Revenue Service  
18 to reconsider its decision to close the Annapolis Taxpayer Assistance Center, located at  
19 190 Admiral Cochran Drive.  
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21 **AND BE IT FURTHER RESOLVED BY THE ANNAPOLIS CITY COUNCIL** that copies of  
22 this Resolution be sent to the Internal Revenue Service, Representative Wayne Gilchrest,  
23 Senator Paul Sarbanes, and Senator Barbara Mikulski.  
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25 **ADOPTED** this 12<sup>th</sup> day of September, 2005.  
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28 **ATTEST:**  
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**THE ANNAPOLIS CITY COUNCIL**

31 \_\_\_\_\_  
32 Deborah Heinbuch, MMC  
33 City Clerk  
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**BY:** \_\_\_\_\_  
**ELLEN O. MOYER, MAYOR**